



TERMS AND CONDITIONS

- › All Rates are subject to change without notice and quoted in Thai baht.
- › Check-in time is after 14:00 hrs. and check-out time is before 12:00 noon.
- › Rooms will held until 6:00 p.m. unless the late flight arrival time is informed.
- › Late check-out within the period of 12:00 noon till 18:00 hrs will be applied 50% of room charge and after 18:00 hrs will be charged one night.
- › All bookings must be made directly through our Website and will be past through the reservation department for booking purpose.

Child Policy

- › Children aged under 2 years will be free charge of breakfast.
- › Children aged under 12 years (no extra bed) sharing the same room with parents, to a maximum of 1 child per room, compulsory breakfast will be charged at THB 175 baht per person per night.
- › Children aged under 12 years (extra bed) sharing the same room with parents, to a maximum of 1 child per room, will be charged at Baht 800 /net/night (inclusive of daily breakfast.)
- › Children aged over 12 years sharing existing bedding with parents will be charged 800 baht per room per night (including breakfast).

Deposit Guarantee

- › Booking can be made and guaranteed with bank transfer or major credit card after the reservation is confirmed.
- › A valid credit card with the name of the credit card holder and expiry date is required by the Splendid Hotel @ Khaoyai to guarantee your reservation. This guarantee may be made at the time of making a reservation or by sending the hotel a credit card guarantee form by fax. For your convenience, a form for entering your credit card details is available to print after submission of the booking.
- › Any reservation will be confirmed with the full payment will be made prior to arrival.
- › The hotel reserves the right to cancel without notice when deposit and / or final payment is not received by the due date

Credit cards details held by the Splendid Hotel @ Khaoyai will only be debited should one or more of the following condition occur

- › Full payment to be made prior to arrival.
- › Cancellations in writing by email or fax more than 21 days prior to arrival, the deposit will be refunded, less bank handling charge of 5% of the amount of the deposit or THB 1,000 (whichever is greater).
- › Cancellations in writing by email or fax more than 14 days and less than 21 days prior to arrival, the deposit will be refunded 50%, less bank handling charge of 5% of the amount of the deposit or THB 1,000 (whichever is greater).
- › Cancellations in writing by email or fax less than 14 days prior to arrival or no show, full duration of booking will be charged (non-refundable deposit).
- › For early check out, the full amount of the booking value will be charged.

Confirmation

We will send you an e-mail message confirmation that inform your confirmation code. For your convenient and faster check-in process, please refer to your confirmation code.

Please note that our terms and conditions policy could be changed without notice.